

**STATUTE**

**CONFEUROPA CONSUMATORI**

**TITLE I - GENERAL PROVISIONS**

**Article 1.** Name, registered office and description, symbol and duration

**Article 2.** Aims and Tools

**Article 3.** Regulations and Code of Ethics

**TITLE II - SHAREHOLDERS**

**Article 4.** Members

**Article 5.** Loss of membership

**TITLE III - INSTITUTIONAL SYSTEM**

**Article 6.** Association structure

**Article 7.** Committees - Regional, Provincial, Municipal, District, Specialized Delegates and Technical-Scientific Committees.

**Article 8.** Regional, Provincial, Municipal, District and Specialized Delegates.

**TITLE IV - MANAGING BODIES**

**Article 9.** Bodies of the associations

**Article 10.** The Congress of Delegates

**Article 11.** The Board of Directors

**Article 12.** Operation and duties of the Board of Directors

**Article 13.** The Executive Secretariat

**Article 14.** President

**Article 15.** The Secretary General and the Vice President

**Article 16.** The Treasurer

**Article 17.** The Board of Auditors

**Article 17 bis.** The College of Arbitrators

**Article 17 ter** Forfeiture or resignation of the members of the Board of Arbitrators and Auditors.

**TITLE V - EQUITY AND FINANCIAL STATEMENTS**

**Article 18.** Revenue of the association

**Article 19.** Social Exercise

**Article 20.** Prohibition of distribution of operating surpluses

**TITLE VI - FINAL PROVISIONS**

**Article 21.** Social Books and Minutes

**Article 22.** Dissolution of the association

**Article 23.** Amendments to the Statute

**Article 24.** Reference to legal provisions

**Article 25.** General Provisions

**TITLE I - GENERAL PROVISIONS**

**Article 1.**

**Name, location and description of the symbol.**

It is established with headquarters in Syracuse CONFEUROPA CONSUMATORI - Association for the protection of consumers and users. The Association, which is not for profit, has the exclusive purpose of protecting the rights and interests of consumers and users such as: the right to health, the right to safety and quality of products and services, the right to adequate information and correct advertising, the right to correctness, transparency and equity of contractual relations concerning goods and services, the right to provide public services according to quality and efficiency standards, the right to education for responsible, critical and supportive consumption, eco-compatible and for a rational use of energy, the right to the protection of savings, the right to education in the use of money to prevent the phenomenon of over-indebtedness and wear, the right to safety and the environment.

The Association is inspired by the principles of democratic participation, solidarity and social promotion, autonomy and

responsibility and operates in compliance with the principles contained in the founding treaties of the European

Communities and in the Treaty on European Union and in the derived Community legislation.

Moving the registered office within the regional, national and international territory does not require a statutory modification.

The symbol of the association-movement is formed by a C in blue, in the middle there is a jet of water in blue, under the symbol is written "CONFEUROPA CONSUMATORI" in blue.

The duration of the Association is indefinite.

## Article 2

### Aims and Tools.

In pursuing the associative purposes, CONFEUROPA CONSUMATORI has the following objectives:

a) promote an associative culture between consumers and users that leads them to act as organized interlocutors of institutions, other social forces, producers and providers of goods and services; favor the democratic participation of the members, through moments of study, information, comparison, debate, both inside and outside the association; find forms of involvement of

b) associated in the elaboration and implementation of projects and initiatives aimed at the collective protection of consumers and users;

c) promote information, training and education for the consumption of goods and services also through the publication of magazines, information agencies, information guides and also through research, studies, tests, surveys, observatories, events, conferences and courses training, on his own or on behalf or in collaboration with public and private entities;

d) protect the economic and legal interests of consumers and users by resorting to the instruments of the constitution of a civil party in the criminal trial and of the constitution in the civil and administrative trial, of the negotiation, as well as administrative and judicial actions and appeals, in order to obtain a correct use of advertising media, to eliminate forms of misleading advertising, to guarantee the safety and quality of products

and consumer goods and the protection of health and environment, to avoid the insertion and to ascertain the ineffectiveness of unfair clauses in consumer contracts, to eliminate any contractual, commercial and economic and abusive practice, to put an end to abuses, speculation and fraud, to obtain suitable remedial measures to correct and eliminate the harmful effects deriving from acts and behaviors harmful to the interests of consumers and users;

**e)** promote the social control of services, stimulate a balanced diffusion, verify their quality level; represent the interests of consumers-users in the competent bodies at territorial levels,

regional, European and international;

promote a conciliatory culture for the resolution of disputes; to demand a consumer policy that becomes an integral part of economic and European policy; adequate legislation on consumer assistance and protection

which also provides for the presence of consultative and decision-making structures entitled to express the interests of consumers in relation to the institutions; establish collaborative relationships with other

associations, organizations and consumer committees operating in the area and with other European and international consumer organizations to develop an adequate consumer movement; negotiate with bodies,

associations, companies, public and private institutions, rules and principles that ensure adequate information,

**f)** promote information and education initiatives for the environment for eco-compatible consumption, for the rational use of energy and the development of alternative energies, in safeguarding the environment and the

ecosystem; to supervise the respect of the fundamental rights of the person and in particular the right to be really represented in the institutions, as well as to an effective defense and to a fair trial of reasonable duration

equal for all; strengthen the defensive function both in state jurisdiction and in alternative dispute resolution methods; spread the values and commitment of

consumer advocates, affirming their constitutional relevance and specificity in the integration processes with social and economic realities;

**g)** promote observatories to detect the quality, prices and tariffs of consumer goods and services; promoting collective purchasing groups; stipulate agreements and conventions that allow concrete savings or other benefits for members; promote the mobilization of consumers-users and any other useful action to affirm their interests;

**h)** promote service structures for the performance of the association's activities; prevent, by any means permitted by law, the phenomenon of usury and over-indebtedness at all levels and in any form, including through forms of protection, prevention, assistance and information, by activating or participating in solidarity initiatives in favor of the worn out ;

**i)** promote actions against all forms of pollution and to control the quality of products and consumer goods, to protect health and safety; represent the rights and needs of consumers in institutions and protect their expectations, develop and support the role of professionals and volunteers engaged in the defense and promulgation of the rights of the citizen-consumer and in the protection of safety and the environment, guarantee mainly professionals and volunteers engaged in the mission of assistance, information, defense and consumer protection appropriate professional training on consumer legislation and rights and safeguarding fundamental values

man, facilitating the contact-relationship between professional-volunteer and consumer-user;

**j)** promote the development of skills to protect the rights of citizens-consumers and the harmonization of forensic professional rules in the field of defense of the fundamental rights of citizens and the environment, also through coordination with other consumer associations or institutions and bodies; , gather, train, educate, instruct, inform and guide consumers and citizens in compliance with the law by using every possible means and with appropriate information, consultancy and assistance services;

**k)** promote conferences, meetings, seminars and information, education and orientation courses to respect and protect all consumer rights and environmental protection, and use journalistic spaces and audio and television times so that defenders, citizens and consumers themselves disseminate and know the need and the influence

of their more rational and more supportive behavior, are made aware of the rights, prices and qualities of the products and services available on the market, as well as the needs and prerogatives of the environment, so as to be able to avoid being victims of abuse, harassment, speculation and fraud;

**l)** promote and carry out specific professional training, qualification and retraining courses, oriented according to the need of public interest to the objective protection of consumers and the environment; contribute to rebalancing the role of defenders and professionals at the service of citizens and the environment, to strengthen the position of

contractual and economic weakness of the consumer and to remove the obstacles and obstacles to respect for rights, protection of the environment and free competition by businesses in favor of users;

**m)** promote with any other public or private organization and encourage any initiative whose purpose is effectively to ensure respect for rights and protect consumers, raising the quality of life of citizens and the environment; promote respect for civil policy, the territory and natural resources and ecological and environmental education initiatives; use, in the interest and defense of citizens and consumers, all legal and constitutional instruments for the pursuit of statutory purposes; edit and promote publications and audiovisual media, including periodicals, on the problems of consumption, on the rights of citizens or on social activity for the protection of others; correspond or enter into agreements with other Italian organizations,

**n)** promote the knowledge, the diffusion, the concrete realization and the protection of the fundamental values of civil, criminal, administrative, international law and of fair and equitable trial in a democratic society; work to ensure that the rights and prerogatives of citizens-users are guaranteed in accordance with constitutional and international standards - protect the prestige and respect for the function of the defender and the rights of consumers, also through the elaboration of legislative reform proposals; monitor the correct application of the law - affirm that the right of defense must find adequate representation and political protection, as an instrument to guarantee the potential of the individual;

**o)** Acting in court and conciliation with the "class-action" As is known, from 1 January 2010 Article 140-bis of the

Consumer Code is effective, to do justice to citizens in all those situations in which there is dispute for amounts

of limited value and therefore, generally, there is a tendency to renounce the defense of one's rights;

**p)** represent the interests of individual consumers and / or families or the collective and general interests of citizens

through the proposition of ordinary actions, revocation and / or inhibition, class action, including the formation

of a civil party, in criminal and civil matters, administrative or within the competence of sector Authorities;

**q)** In this perspective, it fights for the right to the protection of health and safety, for the right to compensation for

damages suffered by consumers and users, for the right of these to be informed,

represented and listened to also with specific consultancy activities to the shareholders, to offer them the best

conditions of consumption, users, savings, tax subjectivity, environmental quality, and also aims to protect the

rights and interests of consumers and users in general, meaning consumers and users the subjects indicated in

article 2 of law no. 281, as well as taxpaying savers; improve their quality of life;

**r)** Promote and organize awareness campaigns in the press and mass media; organize meetings and seminars,

summits and training courses; create periodic or extraordinary publications; promote legislative and regulatory

initiatives at any level; promote dialogue and cooperation initiatives - in the rigorous distinction of roles and

purposes - with entities, institutions, businesses, associations of entities and / or businesses, in order to

contribute to improving the standards of production, distribution, communication of service goods, and this also

on the basis of specific agreements; assume assignments and orders for studies, research, training, supervisory

activities, investigations, with the aforementioned subjects; organize fundraising initiatives, both ordinary and

extraordinary, also through the realization of shows,

**s)** Promote and organize training courses; act both in court and in conciliation with the competent authorities for the

protection of consumers and users in accordance with the relevant laws; guarantee legal assistance and any useful

service for the development of the members and of the

associative life;

CONFEUROPA CONSUMATORI is an association conceived and promoted by professionals and consumers, individuals and other associations or bodies set up by them, who propose and undertake to be protagonists in exercising the right of defense, representation, promotion and dissemination of legitimate interests and of the rights of the citizen-consumer, of the environment and of the civil system, to illuminate even the most obscure sectors and systems with the knowledge and promotion of news and to be spokespersons in the institutions of the needs and rights of citizens.

CONFEUROPA CONSUMATORI is an association-movement that pursues non-profit purposes of social utility, which aims to act in the interest and protection of the community for the respect of human, constitutional, juridical, religious-Catholic, social and contractual values. by law, with a democratic structure, consisting mainly of citizens-users but also of lawyers, jurists, journalists, accountants, technicians, doctors, professionals, entrepreneurs, traders dedicated to the selfless and passionate sacrifice of the defense of the weak with respect to the strong powers, as well as formed by volunteers, sympathizers and adherents united by the passion and the ideal of promoting and engaging in the dissemination, information and representation of citizens' rights, subjects wishing to lend their work and commitment in aid and defense of consumers, neighbors in need, the weak and defenseless victims of institutions, strong powers and any tragedy, fraud, abuse, abuse or violation of the law in force.

CONFEUROPA CONSUMATORI pursues purposes of social solidarity, of

justice, defense and respect for constitutional and normative principles, rights

human beings and individuals, consumers, the environment, public health and privacy, as well as protection of the weak subject in economic, contractual and insurance disputes arising above all with companies exercising dominant positions.

The objectives and statutory purposes of CONFEUROPA CONSUMATORI are to guarantee respect for the fundamental rights of citizens and to represent and

defending - if necessary also before the ordinary and administrative judicial authorities and in political and international bodies - civil rights and human and constitutional principles, providing advice, as well as correct and transparent information, assisting consumers in their relations with suppliers of goods and public and private services; any other different activity is



excluded, with the exception of those directly connected to these purposes.

To achieve these goals, CONFEUROPA CONSUMATORI also organizes

through the establishment of delegations, committees and a foundation, activities

scientific and cultural; promotes and maintains relations with the representatives of the forensic and judicial, institutional

and political, social and cultural world; it studies, proposes and supports solutions, including normative ones, corresponding

to the evolution of the demand for justice; promotes and supports the role and presence of professionals in defense of

consumers in forensic and judicial institutions and bodies.

CONFEUROPA CONSUMATORI cannot distribute to its employees, managers, collaborators, members and members, even

indirectly, profits and operating surpluses, as well as funds, reserves or capital during the life of the organization, except to

its other Committees and to the headquarters. central office of the same association for self-financing needs or whose

distribution or destination are not required by law.

Any profits and operating surpluses must be used exclusively for the realization of the institutional activities and those

directly connected to them. In the event of dissolution of the association, for any reason, the assets must be donated to

another association with similar purposes or for public utility purposes, having heard the control body referred to in art. 3,

paragraph 190, of the law of 23 December 1996 n. 662 and unless otherwise required by law.

CONFEUROPA CONSUMATORI can carry out all securities, real estate and financial transactions (the latter not with the public

and provided they are aimed at achieving the corporate purpose), deemed by the Board of Directors necessary or useful for

achieving the corporate purpose.

CONFEUROPA CONSUMATORI where it deems it appropriate for the achievement

of its statutory purposes, it can forge alliances, undertake relationships and join other Italian, foreign, community and

international organizations, which have similar purposes.

## TITLE II - SHAREHOLDERS

### Article 4

**Members.**

The quality of associate can be recognized, without distinction for reasons of race,

sex or socio-political inclinations, following an express written request to be sent to the competent secretariat, to subjects

with the following qualifications or status:

all citizens, consumers and users who share this Statute; as well as the structures linked to the Association, Bodies and

Organizations that intend to contribute and support the protection of the consumer user;

associations, movements, leagues, clubs, organized groups as long as their purposes refer to the interests of consumers,

citizens, users, workers and are not in contrast with the purposes of CONFEUROPA CONSUMATORI;

members are divided into founders, ordinary, supporters, adherents and honoraries. The founders are those who have

signed the articles of association of CONFEUROPA CONSUMATORI; ordinary those who annually pay the minimum

membership fee decided by the Governing Council; supporters all those who pay an annual fee higher than the minimum,

adherents those who participate in individual initiatives, honorary members those who are nominated and chosen for

distinguishing themselves

for merits, initiatives and sacrifices the details.

Each member in good standing with the payments of the annual dues participates in the social life without temporary

constraints, if, of age, he has the right to vote for the approval and modifications of the resolutions to be proposed to the

Governing Council for changes to the Statute and regulations and for the appointment of corporate officers. If the member

is a legal person or other body

associative, participates in social life through its own delegate.

The application for registration must be sent to the office together with the membership fee or the certificate of payment,

calculated for the ordinary member, subject to changes, agreements and promotions, for each year and implies the

acceptance of all the rules of this Statute. In the absence of written communication to the contrary, after thirty days the

application is considered accepted.

Members cease to belong to the association:

• by withdrawal, by communication to the general secretariat to be made by registered letter. The withdrawal will take effect immediately, except for the payment of the membership fee for the current year which is due whatever the date of withdrawal;

• for forfeiture, in case of arrears in the payment of the membership fee or any other contribution approved by the Governing Council;

• by exclusion, when serious reasons have occurred that make the continuation of the associative relationship incompatible, among which behavior contrary to the interests of consumers and those of CONFEUROPA CONSUMATORI assumes particular importance.

The Governing Council, after consulting the interested party, resolves on the exclusion.

A complaint to the Board of Arbitrators is allowed against the decision of exclusion.

The membership fee cannot be passed on to others except for transfers due to death and cannot be revalued. as well as all the rights and duties contemplated by regulations or codes of ethics issued by the Board of Directors.

Each shareholder, wherever registered, enjoys, on the basis of the regulations approved by

Board of Directors, of the services offered directly on the regional, national and foreign level of CONFEUROPA CONSUMATORI.

Legal persons, entities in general such as associations or foundations, even de facto, CRAL, purchasing groups can also be part of the association. These entities will be represented by their legal representative or by a duly delegated person. The individual registration in CONFEUROPA CONSUMATORI of the members of these bodies is reserved.

#### **Article 5**

##### **Loss of membership.**

The status of shareholder ceases due to death, resignation, arrears or following disciplinary measures; the exclusion and disciplinary measures are adopted for serious and justified reasons in the light of the statutory provisions and the Code of Ethics of CONFEUROPA CONSUMATORI by an absolute majority of the members of the Governing Council, with immediate effect. The right to appeal to the Governing Council is given.

**TITLE III - INSTITUTIONAL SYSTEM**

**Article 6**

**Association structure.**

The membership structure of CONFEUROPA CONSUMATORI is divided into the following levels:

- for the Committees - regional, provincial, municipal, district and specialized delegations and Technical-Scientific Committees;
- Governing Bodies.

**Article 7**

**Regional, Provincial, Municipal, District and Specialized Committees and Technical-Scientific Committees.**

Delegations or regional committees may be established and established at the offices of the Councils of the Bar Association or other professional associations, of persons and / or legal companies, of institutional or administrative bodies, in the regional capitals, in the provinces and municipalities. of CONFEUROPA CONSUMATORI with tasks of coordination and promotion of the association's activity in the area and sector.

The local managers who take the initiative must be authorized in advance by the Governing Council or the President personally and use the modalities and the draft Statute made available by the Governing Council itself.

The regional, provincial, municipal, district and specialized committees-delegations, to be ratified, must provide for the election of a President, a Secretary and a Board of Directors composed of at least three members. The local Committee can autonomously draw up a Statute in compliance with the general principles of the same main Statute of CONFEUROPA

CONSUMERS and in which it must be provided that:

- the body enjoys financial autonomy;
- the acts carried out by its representatives do not involve financial responsibility for the association-movement

CONFEUROPA CONSUMATORI

- registration of accounts in special books is mandatory;

• the activity of the body is subject to the control of the Mayors of the CONFEUROPA CONSUMATORI association;

• a moral and financial report must be prepared each year accompanied by an inventory and a balance sheet to be sent to

the General Secretariat.

The Central Governing Council ratifying the Committee approves the Statute.

The decision of the Governing Council with which ratification is granted or rejected is discretionary and, therefore, cannot

be challenged, as long as the rejection is preceded by written observations and by the invitation, not accepted, to amend

the project that has not been ratified.

The Committees - Delegations are required to transmit to the General Secretariat of Confeuropa Consumatori and to update

the lists of members by transferring 50 percent of the registration fees to the same Secretariat within 30 days following the

registration and collection of the renewal fees with lists. monthly.

#### **TECHNICAL SCIENTIFIC COMMITTEES**

The Association, for specific sectors of activity, can set up technical-scientific committees. The activity of the Technical

Scientific Committees is governed by specific Regulations, approved by the Board of Directors. They are chaired by a

member of the Secretariat appointed by the latter and ratified by the Council **and are composed of a minimum of**

**three members.**

**The Scientific Technical Committee is an advisory body of the Board of Directors; it can be divided into study**

**commissions for individual scientific and technical sectors of statutory interest and / or for specific issues and / or for**

**specific projects; it can appoint among its members the President and the Vice President, as well as the Coordinators**

**of the Study Commissions.**

**The meetings of the members of the Scientific Technical Committee and of the Commissions can also be held**

**informally and also with the use of telematic methods and techniques.**

**The President, the Vice-President and the Secretary General, or their delegate, can participate in the meetings of the**

**Technical Scientific Committee.**

#### **Article.8**

**Regional, Provincial, Municipal, District and Specialized Delegates.**

Until a Committee is established, local representation can be conferred on a Delegate. The Governing Council, which may assign the Delegate the role of the constituent Regional, Provincial, Municipal, District and Specialized Committee, shall provide this representation. The assignment must be accepted in writing and, in the acceptance letter, the designee must expressly declare:

that the acts performed by him do not involve financial responsibility for the CONFEUROPA CONSUMATORI association;

a) that, as per the provisions for the Committees, it will forward to the General Secretariat of Confeuropa Consumatori the lists of members as well as 50% of the membership fees within 30 days following the registration and collection of the renewal fees, with monthly lists;

b) who will take care of the registration of entries and exits, keeping it available for the control of the Statutory Auditors;

that it will prepare a summary annual moral and financial report to be sent to the General Secretariat of CONFEUROPA CONSUMATORI by January 30 of each year;

c) who will remit his post if he has not fulfilled the conditions for the constitution of the Regional, Provincial, Municipal, District and Specialized Committee and which, at the same time, will deliver or will send to the General Secretariat of CONFEUROPA CONSUMATORI or to whom indicated by it, all the documentation relating to the activity carried out.

The Regional, Provincial, Municipal, District and Specialized committees constitute the main level of political and organizational action of the association on the territory. Each Committee must have an autonomous deed of incorporation and relative statute. The rules contained in these statutes must not contrast with the Statute of CONFEUROPA CONSUMATORI, the Regulations and the Code of Ethics; they must be inspired by the same, acknowledging in particular what reported in articles 1-2-3-4, of this Statute.

#### TITLE IV - MANAGING BODIES

##### Article.9.

##### Bodies of the associations

Only those registered with the payment of the membership fee for at least one year have the right to be active and passive

and to consult the company books upon written and motivated request to be addressed to the President.

The bodies of CONFEUROPA CONSUMATORI are:

- the General Assembly
- the President, who can appoint and choose a director, a spokesperson and a coordinator
- the Vice President
- the Secretary General
- the Governing Council
- the Board of Statutory Auditors
- the College of Arbiters

The meetings of all the collegial bodies, unless otherwise indicated, are valid, on first call, if 50 percent plus one of the members are present and, on second call, whatever the number of those present.

The Board of Directors on the proposal of the President elects, from among the members and / or not, the Honorary President. The Honorary President is a member by right of the Board of Directors and of the Secretariat, and therefore exercises the right to vote within the aforementioned associative bodies. All corporate offices are free of charge, with the exception of any documented reimbursement of expenses and without prejudice to other legal obligations.

#### **Article 10**

##### **The Congress of Delegates**

The Congress of Delegates is the highest elected body of CONFEUROPA CONSUMATORI.

It is convened ordinarily every three years and extraordinary at the written request of the majority of the members of the Board of Directors or at the written request of at least one third of the Committees representing at least a quarter of the members.

The Congress of Delegates is convened in an ordinary and extraordinary way by the President or by the Secretary General of CONFEUROPA CONSUMATORI by means of communication addressed to the members also through the Committees, which

will be able to make known the convocation by letter to the interested parties or with a notice displayed at the seat of the Committee itself. The Congress of Delegates must be convened with at least thirty days' notice and may also meet outside the registered office. The Congress of Delegates is chaired by a person appointed by the Congress of Delegates itself.

The tasks of the delegates are:

- Determine and approve the associative project;
- To elect the members of the Board of Directors, of the Board of Auditors, of Board of Arbitrators;
- Amend the Statute;
- Deliberate the dissolution of the association and the devolution of the assets.

The Committees will participate in the work of the Congress through a number of delegates proportionate to the number of members of each committee, and appointed by them. This number will be determined by the Board of Directors before each Congress on the basis of the total number of members.

**Article 11.**

**The Governing Council**

The Association is governed by a board of directors consisting of no fewer than five and no more than eleven members. The founding members are members by right of the Board of Directors, while the remaining members are elected every two years by the ordinary assembly, from among the ordinary members.

In the event that the founding members are legal persons, they can indicate one or more persons as members of the board of directors. President and Directors can be re-elected. Those who have been members of the association for at least three consecutive years can be candidates to make up the Board of Directors.

The Board of Directors elects the President and the Vice President on the recommendation of the candidates by the founding members.

It also appoints the Secretary General and the Treasurer, choosing them from among the members of the association, even outside the Board of Directors.



The director, the spokesperson and the coordinator for the performance of the functions are chosen by the President and remain in office for the entire duration of the mandate of the elected member of the board of directors.

In the event that due to resignation or other causes, one or more of the members of the Board fall from office, the Board itself can replace them by appointing replacements who will remain in office until the next Shareholders' Meeting that will approve any ratification.

If more than half of the members of the Council expire, the Assembly must provide for the appointment of a new Board of Directors.

By way of derogation, for the first four years from the establishment of the association, the Board of Directors is composed only of the founding members or persons delegated by them, in order to guarantee the continuity of the associative life in the start-up phase; likewise, the corporate offices whose duration is commensurate with the duration of the mandate of the elective member of the board of directors will remain in office for the first four years, notwithstanding any other different provision. The unjustified absence from three consecutive sessions of the Board of Directors entails the automatic forfeiture of the office of director.

## **Article 12**

### **Functioning and tasks of the Governing Council**

The Board of Directors meets ordinarily every four months.

It is convened in an extraordinary way at the request of at least one third of the members. The convocation takes place by the President by letter sent to the individual councilors and to all the territorial sections, with the indication of the agenda.

In cases of particular urgency, a call is allowed by verbal notice or by telephone and telematic communication and / or by video conference. The meetings of the Board of Directors can also be held outside the registered office.

The Governing Council is made up of the founding members who appoint and elect the first president, confirmed and integrated in the case by the Assembly, and is composed of at least 4 members in addition to the President of CONFUEUROPA

CONSUMATORI who chairs it and who, in case of absence or impediment , is replaced by the Vice President or by the

Secretary General, unless expressly delegated.

The functions of Secretary are exercised by the Secretary General or, when he replaces the Chairman or is absent, by another member of the Committee designated by him.

The Governing Council meets at least once a year upon convocation by the President or whenever he deems it necessary or when a third of its members so requests, it temporarily represents and replaces the board of auditors and arbitrators until nominated. The convocation of the board of directors is made through written notices issued at least three days before the date set for the meeting. In case of urgency, the deadline can be reduced to one day before. The member of the Board may be represented in the meetings by means of a written proxy to another member.

Each member cannot be the bearer of more than two proxies.

The Governing Council elects, every four years or even earlier, in case of

resignation or other necessity, the President, the Secretary General, the Board of

Statutory Auditors and the Board of Arbitrators; indicates the lines and programmatic priorities; annually approves the moral report and an economic and financial statement; on the proposal of the Governing Council, any rules for the functioning of the Committees are resolved;

the Board of Directors or the President as a matter of urgency appoint, if necessary, Commissioners of the local Committees where there is a shortage of bodies or non-compliance of the same with the statutory and regulatory provisions.

The Governing Council can set up "working commissions" within its sphere which can also meet autonomously for the examination of specific topics.

The Board of Directors can integrate by co-opting a number of members not exceeding two thirds, also chosen from among non-members.

The Governing Council implements the resolutions of the Assembly, prepares the moral report and the economic and financial report, implements all

initiatives that, even if not planned, are considered useful and opportune; decides from time to time the methods and times for implementing the initiatives; authorizes the constitution of Regional, Provincial, Municipal, District and Specialized

Committees-Delegates of which it formulates the draft Statute and indicates the operating procedures; ratifies the constitution of the Committees in possession of the requisites established by the Articles of Association and coordinates their initiatives, resolves on any patrimonial or financial act that exceeds ordinary administration; appoint working groups and study commissions for the examination and implementation of particular programs; approves membership of national and international organizations; resolves the forfeiture or exclusion of members; deliberates on each other matter that is not specifically the responsibility of other bodies; establishes the amount of the minimum registration and membership fee.

Furthermore, the Board of Directors will therefore be able to carry out all the acts that affect the association, both of ordinary and extraordinary administration.

It can therefore stipulate mortgages, purchase, sell and exchange movable property, including registered and immovable property. It can stipulate tenders as well as carry out any other act in the exclusive interest of the association. It will also be able to carry out all bank and post office transactions including the opening and management of current accounts, the withdrawal of sums within the limits of financial credit lines and any other financial and cash transactions to protect the interests of the association, issuing, if necessary, valid and clearing receipts and carrying out transactions with public bodies, private entities, ministries and with the public administration in general; the Board of Directors also has the power and the right to hire and fire employees.

The above powers can be delegated in whole or in part to the National President of the Association.

The Governing Council, for any interpretative problems that may arise in the matter of statutory provisions and implementing regulations, acts and decides with the powers conferred on the Board of Arbitrators of this Statute.

Finally, it is competent to resolve any disputes arising between the structures of the Association, between the latter and the members and between the members themselves in relation, however, only to the social relations inherent and connected with the purposes and activities of the association.

It is the task of the Board of Directors to implement the program approved by Congress of Delegates, in compliance with the aims of the Association. In particular, the Board of Directors:

• It prepares the regulations and the relative convocation of the Congress of

Delegates.

• Approve the annual report.

• Manages the assets.

Check the application of the statute and other rules that govern the Association.

• It elects the President, the Vice President, the Secretary General and the Treasurer from among its members;

• Replaces by co-optation the resigning or deceased directors;

Promote the appropriate Regulations to govern the associative life of CONFEUROPA CONSUMATORI, the activities, including

the functioning of the Board of Directors itself and of the Secretariat;

• Promote the Code of Ethics of CONFEUROPA CONSUMATORI.

• It may also delegate its powers to one or more of its members for the performance of specific administrative acts.

The meetings of the Board of Directors can participate, as observers,

the representatives of the committees.

For the resolutions of the Board of Directors to be valid, the presence of at least one third of the members is required.

Resolutions are taken by majority vote of those present. In the event of a tie, the vote of the President prevails.

When a member of the Board of Directors recognizes the existence of his own incompatibilities with regard to individual

initiatives promoted by CONFEUROPA CONSUMATORI - and this in light of the rules of the Code of Ethics - he declares them

and

abstains from the related resolution. Violation of the obligation to make declarations e

of abstention entails the immediate forfeiture of both the office and the quality

of associate.

#### **IMPLEMENTATION REGULATIONS**

The association must have a regulation implementing the Statute.

The implementing regulation must be approved by the Board of Directors.

The modification decisions must be taken with the favorable vote of 2/3 of those having

Right to vote

**Article 13**

**The Executive Secretariat**

The Board of Directors elects from among its members the members of the Secretariat made up of 3 to 5 members.

The President, the Secretary General and the Treasurer of the Association are members of the executive secretariat by right.

The Executive Secretariat usually meets on a monthly basis, upon convocation by the President or alternatively by the Secretary General.

Each member of the executive secretariat may assume operational responsibility for one or more sectors of intervention of the CONFEUROPA CONSUMATORI association, with ratification of the assignment by the Board of Directors.

**Article 14 The President**

The President legally represents the association towards third parties and in court. In case of absence or impediment he is replaced by the Vice President or the Secretary General.

In the deliberations of the Board of Directors, the vote of the President prevails in the event of a tie.

The eligibility of the President and of all administrative bodies is free.

The President represents the association for all legal purposes, for the development and commitment of CONFEUROPA CONSUMATORI, he can appoint a Vice President, a director, a coordinator and a spokesperson with responsibility for external relations.

In case of his absence or impediment, unless delegated and authorized in writing

he is replaced by the Vice President or in the absence of the latter by the Secretary General who exercise all his functions and who have the right to delegate, from time to time and for specific tasks, another member of the Governing Council.

The President fulfills all the functions contemplated in this Statute when they are not the responsibility of other corporate bodies, intervenes and takes action in cases of urgency and emergencies linked to the corporate purposes.

In particular, it is up to the President:

**to)** maintain relations with state bodies, public and private bodies, promote judicial actions in pursuit and defense of social

objectives and to protect the rights of consumers, public health, the environment, privacy, disputes and economic

harassment of users also undertaking class actions;

**b)**ensure that the moral report and the annual economic and financial statement are prepared;

**c)**convoke the Governing Council - of which he assumes the presidency by formulating the agenda;

**d)**exercise, in case of urgency, the powers of the Governing Council. The resolutions

taken in this way, they must be ratified by the Governing Council at the first meeting

next one;

**And)**to exercise legal actions also by way of autonomous intervention or adhesive employee and is therefore entitled to

appoint lawyers and attorneys to act or resist in any degree and type of judgment;

**f)**personally appoint the Vice President and a spokesperson, as well as shareholders

particularly distinguished fees in their role.

**g)**supervises the financial management of the Association, checking the regular collection of the revenues foreseen in the

budget and arranging for the payments, by delegation of the President, with joint or separate signature;

**h)**guards and protects the Funds and the assets of the Association;

**the)**prepares the budget and final balance sheets to be submitted for approval by the Governing Council, accompanying

them with a report from it;

**L)**reports to the Governing Council on the progress of the financial year.

The assignment is free, but has the right to reimbursement at the bottom of the list of expenses incurred in carrying out the

same and represents the Association, by virtue of its mandate, with regard to collections, even compulsory collection of

credits and payments.

**Article 15 The Secretary General and the Vice President**

The Secretary General and / or the Vice President is entrusted with the coordination of the initiatives and activities of the

association, in accordance with the guidelines drawn up by the Board of Directors.

It takes care of and supervises the implementation of the conventions and any other activity

connected to the achievement of the Associative aims. In case of impediment, the

functions are performed by another member of the Secretariat on the designation of

President The Secretary General is elected on the proposal of the President. Like the Vice President, he directs and organizes

the activity of the association; ensures that the minutes of the meetings are drawn up, supervises the organizational and

administrative life, and / or even treasurer of the association, signing the payment orders or issuing receipts for receipts also

at credit institutions and the public administration under the mandate of the President; it has no powers of representation,

except on a special power of attorney issued by the President, with the exception of the case of constitution of public or

private bodies whose purposes coincide with those of the association itself; in one the President can represent CONFEUROPA

CONSUMATORI or delegate representatives in councils, commissions, committees, Councils and other mixed public or

private bodies in which the representation of consumers and advocates is envisaged or requested; ensures the execution of

the resolutions of the corporate bodies, the organization and management of the offices.

He carries out all the functions delegated to him by the President and / or the Board of Directors. He, by means of specific

directives, establishes which social and accounting books the association must establish and takes care of their keeping.

**Article 16 The Treasurer**

The Treasurer is the accounting and administrative manager of the association. He keeps the accounting records, provides

for the preparation of the economic, financial and patrimonial report, which he signs in the name of the association, after

favorable verification by the Board of Auditors.

The Treasurer collects the social shares, takes care of the administration by drawing up the

accounting records, compiles the report, accompanying it with supporting documents, as well as the budget;

collaborates with the President and / or the Secretary General in the preparation of the annual report on management

performance.

Remains in office for the duration of the mandate of the elected members of the Board of Directors

**Article 17 The Board of Auditors**

The Board of Auditors is made up of 3 members and is appointed by the Congress.

The Board of Auditors internally appoints a President.

The Board of Auditors carries out control functions on the administration of the association and of the social assets, verifies the accounts and presents to the

Board of Directors a report on the economic, financial and patrimonial report of the association, prepared by the Treasurer.

The Board of Auditors verifies the regular keeping of the social accounts and the correspondence of the financial statements and the annual economic and financial report with the results of the accounting records.

The Board of Auditors may also act through one of its members only and ascertain, at any time, the cash consistency and the existence of the values and titles owned by the company; draws up, for each financial year, a report which is attached to that of the Governing Council; must be invited to participate,

without vote, at the meetings of the Assembly and the Governing Council. It has the same powers over the local and regional committees of the association. The office of Auditor is incompatible with any other office provided for by the Articles of Association.

**Article 17 bis**

**The College of Arbitrators**

The Board of Arbitrators, without prejudice to the competences of the Board of Auditors, supervises compliance with the law, the statute and the regulations adopted by the associations or their members, and settles any disputes arising within the association.

The members of the Board of Arbiters can attend the meetings of the Governing Council.

The Board of Arbitrators is made up of three members, one appointed by the president and two by the Board of Directors.

They must declare in writing, within 30 days of receiving the communication sent by the President, that they accept the office.

In case of refusal, non-acceptance within the indicated term or vacancy of the office, the Governing Council will proceed as



soon as possible to new appointments which will be valid until the next Assembly.

The newly established College appoints the President from among its members.

The Arbitrators decide ex bono et a equo:

**to)** on any and every dispute between members and the association and between the members themselves for reasons

relating to their social activity and their relationships;

**b)** on the challenge of forfeiture or exclusion measures taken by the Governing Council.

the appeal, directed to the President of the Board, must be formulated in writing e

appropriately motivated.

In the event of an appeal against a provision of forfeiture or exclusion, the

The appeal must also be directed to the President of the College and sent by registered post within 30 days from when the

member received notice or became aware of the disciplinary measure.

The decision of the Arbitrators is taken without formalities of procedures within 60 days of receipt of the appeal and is

immediately afterwards transmitted to the President for the consequent measures or duties. The office of Arbitrator is

incompatible with any other office provided for by the Articles of Association.

#### **Article 17 ter**

#### **Forfeiture or resignation of the members of the Board of Arbitrators and Auditors.**

In case of forfeiture or resignation of the members of the Board of Auditors or of the

Arbitrators, the substitutes are appointed by the President and subsequently ratified by the Governing Council with a two-

thirds majority of those entitled to vote.

### **TITLE V - EQUITY AND FINANCIAL STATEMENTS**

#### **Article 18**

#### **Revenue of the association**

The revenues of the Association are represented by:

- From the proceeds of membership fees and any incentive contributions approved by the Board of Directors.

- From the conventions and agreements stipulated in the fulfillment of the corporate purposes.

- From the movable and immovable property eventually acquired to the patrimony of the Association.

- From subscriptions, donations, contributions, bequests from public and private entities, associations and members.

The assets and revenues of the CONFEUROPA CONSUMATORI association are intended for the pursuit of institutional purposes and consist of:

- **to.**the amount of the registration fees and contributions set or planned in accordance with the resolutions of the Governing Council;
- **b.**the amount of sales of periodic and aperiodic publications and of the proceeds from services carried out in implementation of the institutional purposes;
- **c.**any property rents;
- **d.**any grants, grants or donations.

The social fund is made up of movable and immovable assets and the values which, for purchases or for other reasons, are owned by the association in accordance with articles 36 and 37 of the Civil Code, any distribution of income or distribution of the social fund among members is excluded.

**Article 19**

**Social Exercise**

The financial year ends on 31 December of each year.

**Article 20**

**Prohibition of distribution of operating surpluses.**

Any operating surplus will never be distributable, directly or indirectly among the shareholders and must be reinvested annually for activities relating to the corporate purpose and / or of public utility.

**TITLE VI - FINAL PROVISIONS**

**Article 21**

**Social Books and Minutes**

In addition to the list of members, the accounting books required by the laws in force as well as the following company books are kept at the headquarters of the Association:

- Minutes of the Congress of Delegates.
- Board minutes book.
- Minutes Book of the Executive Secretariat.

**MINUTES**

The resolutions of the Assembly and of the collegial corporate bodies are transcribed in a special book and signed by the President and the Secretary.

No other document can replace the regular copies of the resolutions, nor certify the will of the Association and its Bodies.

The President releases any copies of the minutes.

**Article 22**

**Dissolution of the association**

The dissolution of the Association and the appointment of the liquidator (s) must be approved by the National Congress with a favorable vote of at least three quarters of the delegates.

In the event of dissolution, determined for any reason, the shareholders are not entitled to any share of the corporate assets.

In any case, the proceeds of the association's activities are not divisible either directly or indirectly between the members.

Any residual assets, less any advances made

previously by the members and accounted for in the event of dissolution of the association

CONFEUROPA CONSUMATORI any activities will be devolved to a non-profit organization that has similar purposes to the association, designated by the Board of Directors.

Anything not expressly specified and provided for in the articles of association is regulated and arranged according to current legislation and articles of the civil code.

In case of dissolution, art. 2 of this Statute.

#### **Article 23**

##### **Amendments to the Statute**

Amendments to this Statute are approved by Congress with a majority of 2/3 of the voters representing at least the majority of those entitled to vote. Any changes due to legal obligations will be resolved by the Board of Directors with a majority of 2/3 of the voters representing the majority of those entitled to vote. subsequently ratified by the Congress in the same way.

#### **Article 24**

##### **Reference to legal provisions**

For anything not expressly provided for in this statute, reference is made to the provisions contained in the Civil Code and the laws in force on the subject.

#### **Article 25**

##### **General Provisions**

For anything not covered by this Statute, the provisions of the law on the matter are valid. The regional and territorial structures must comply with the rules contained in this Statute and consequently provide for

adapt their Statutes to them. The rules of the statutes and regulations

peripherals contrary to this statute are ineffective against

CONFEUROPA CONSUMATORI, associates or third parties.

The regional and / or territorial member organizations, or the persons representing them, are responsible for the obligations assumed and will not be able for any reason or cause, and in particular for the fact of joining CONFEUROPA CONSUMATORI or dependence on it, to request to be relieved by them.

The competence to declare its ineffectiveness is of the Board of Arbiters